

Self-Referral Form

Please complete all pages of this form and email it to admin@rails.org.au with:

- ☐ Copy of your passport or immi card
- ☐ Your last visa grant notice
- ☐ Emails or letters you have received recently from the Department of Home Affairs or the Administrative Review Tribunal
- ☐ Any other information you would like us to review

It is very important that you send us the documents above if you have them. They help us understand if you need urgent assistance from RAILS and what RAILS can do to help you.

PERSONAL DETAILS	
First name:	Surname:
Date of birth:	Gender: ☐ Male ☐ Female ☐ Other - please, specify:

CONTACT DETAILS	
Telephone: Is this someone else's number? ☐ Yes ☐ No	Email address:
Residential address:	Post code:
Homelessness status: ☐ Yes ☐ No ☐ At risk/couch-surfing	

Are there times at which we should not call you because it is unsafe for you? For example, in relation to domestic violence. When?

Between Monday and Friday from 9am to 5pm, **is there a time at which it is not convenient for you to answer the telephone? For example, if you are at work or have care responsibilities. We will try to contact you outside of these times, but we cannot guarantee that we will be able to do so.**

IMMIGRATION STATUS	
Country of citizenship:	
Country of birth:	Date of arrival in Australia:
Current visa type:	Visa expiry date:

More about you	
Language spoken at home:	Do you need an English interpreter? ☐ Yes ☐ No
Spoken English: ☐ Very well ☐ Well ☐ Not well ☐ Not at all	
Written English: ☐ Very well ☐ Well ☐ Not well ☐ Not at all	
Do you have a disability? ☐ No ☐ Yes: _____	
Do you identify as? ☐ Aboriginal ☐ Torres Strait Islander ☐ Neither	

What legal help do you want from RAILS?

[illegible]

Other people we need to know about

List any other people related to your inquiry, including:

- People who have committed domestic violence against you
- Your partner and any dependent children who living with you
- Your ex-partner who is in Australia if you are divorced or separated
- Any people you want to sponsor or propose to come to Australia

[illegible]



Financial information

This information is essential. We need to ask you about your finances so we can decide if we can help you	
Do you live with your partner? ☐ Yes ☐ No	
Do you work? ☐ Yes ☐ No	Does your partner work? ☐ Yes ☐ No
Do you and your partner support any other people such as children? ☐ No ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 or more	
What is your household's maximum weekly income (after tax)? ☐ No income ☐ Some income – how much? _____	
How much money do you have in savings? _____ Is this money available to you? ☐ Yes ☐ No	
Do you have any other significant financial obligations or responsibilities? For example, medical expenses or debts that you are repaying? 	

About your information

RAILS needs the information on this form so we can work out whether we can help you with your legal problem.

We will keep the information secure and private.

We will generally only share it with someone else if you ask us to.

We will also disclose it if the law or a court requires us to. This is rare but it might happen if you are at risk of imminent serious harm, to prevent a serious crime from happening or if you tell us a child is at risk of sexual abuse.

We also share some of the information on this form with the bodies who fund us including the Queensland and Federal governments. The information is shared in a way that cannot identify individuals.

You can read more about how we handle your information on our website.