

This factsheet is for people who are:

- citizens of Ukraine;
- are in Australia on a temporary visa;
- arrived in Australia before 31 July 2023; and
- cannot return home.

Group 1 – People who accepted an offer of a Temporary Humanitarian Concern (subclass 786) visa before 31 July 2022

People in this group are being offered permanent Subclass 851 Resolution of Status Visas.

What is a Resolution of Status Visa?

This is a permanent visa that allows you to stay in Australia indefinitely. As permanent residents, you can work and receive Medicare and other benefits such as Centrelink payments and the National Disability Insurance Scheme. You can also access higher education assistance.

What do I need to do now?

If you are in this group and you have not yet received an offer, it is important that Home Affairs has your current email address and postal address to send your offer to. You can update these via your IMMI Account or by using [this form](#).

What do I when I receive the offer?

When you receive an offer, you can apply for the Resolution of Status visa using your IMMI Account. If you need help with this, you can contact RAILS for free assistance.

You will need to provide identify documents with your application. Home Affairs will check that you meet the character and security requirements of the visa before granting it.

You will also need to do health checks if you:

- Have left Australia for 6 months or more;
- Have recently visited a country which has tuberculosis; or
- You did not do health checks before your Subclass 786 visa was granted.

If you need to do health checks, Home Affairs will send you a letter with instructions after you lodge your visa application.

Group 2 – People who arrived in Australia before 31 July 2023 but are not in Group 1

Home Affairs is now beginning to offer this group Humanitarian Stay (Temporary) (subclass 449) visas, followed by Temporary Humanitarian Concern (subclass 786) visas.

Offers are also being made to the partners and dependent children of people in Group 2 (even if they do not fit into the group themselves).

What is a Temporary Humanitarian Concern visa?

This is a temporary visa that will be granted for 3 years. While you have this visa you can:

- Work
- Study (but for tertiary study, you will likely need to pay international student rates)
- Receive settlement support through the Humanitarian Settlement Program (HSP), the Settlement Engagement and Transition Support program (SETS), and the Adult Migrant English Program (AMEP)
- Access Medicare

What do you need to do now?

You cannot apply for these visas in the usual way. You must wait until you receive an invitation from Home Affairs. When you receive that, you can accept the invitation.

It is important that Home Affairs has your current email address and postal address to send your invitation to. You can update these via your IMMI Account or by using [this form](#).

Where can I go for more information or legal advice?

You can contact RAILS for free legal advice and assistance.



Level 3, 43 Peel Street South Brisbane (Monday-Friday, 9am -5pm)



(07) 3846 9300



admin@rails.org.au