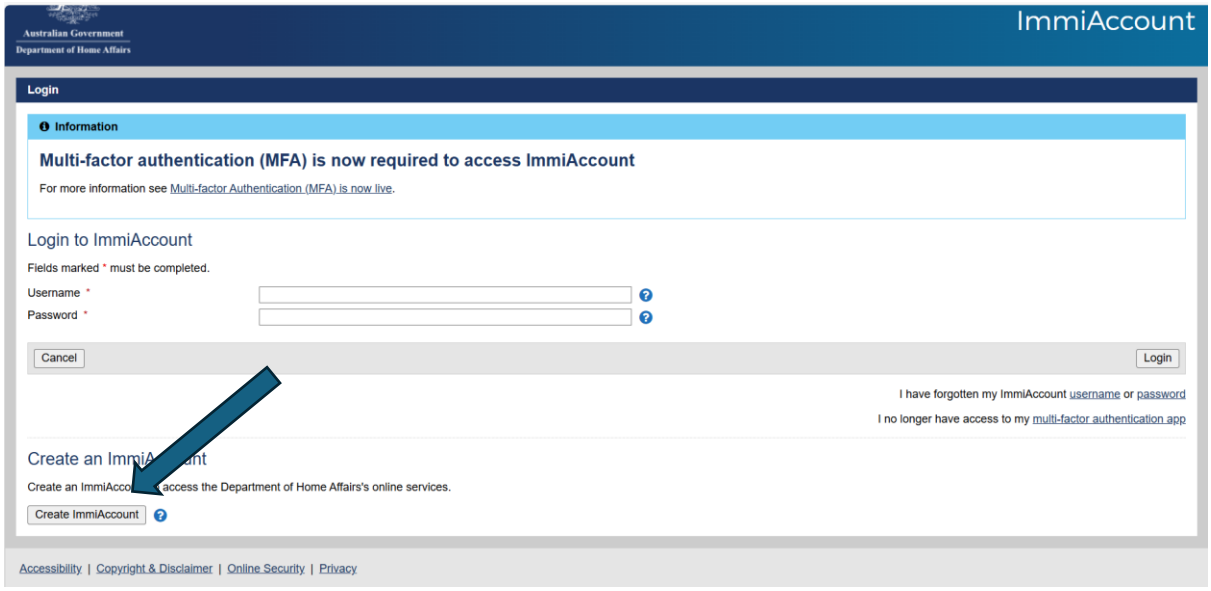
RAILS
Refugee and Immigration Legal Service

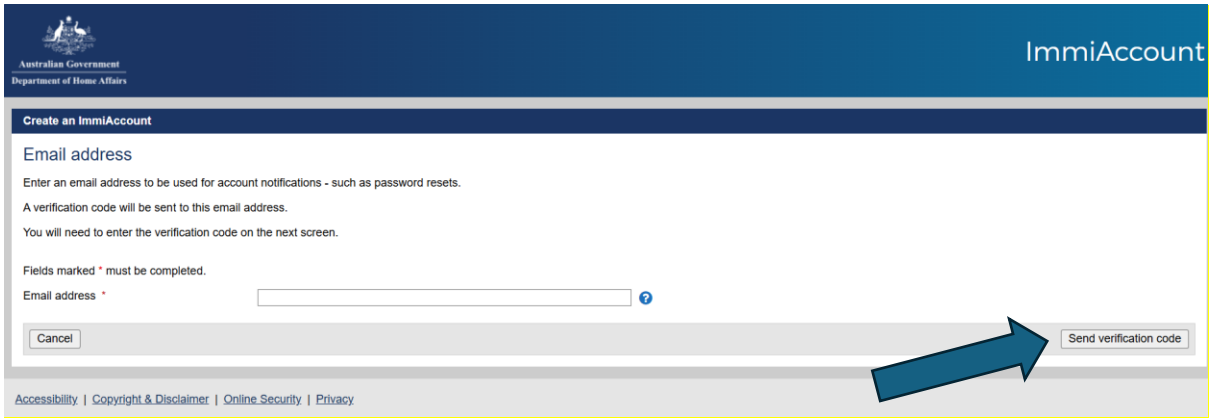
Creating an ImmiAccount

Step 1 Go to this website: https://online.immi.gov.au/lusc/login

You will see this screen.



Click on Create ImmiAccount.



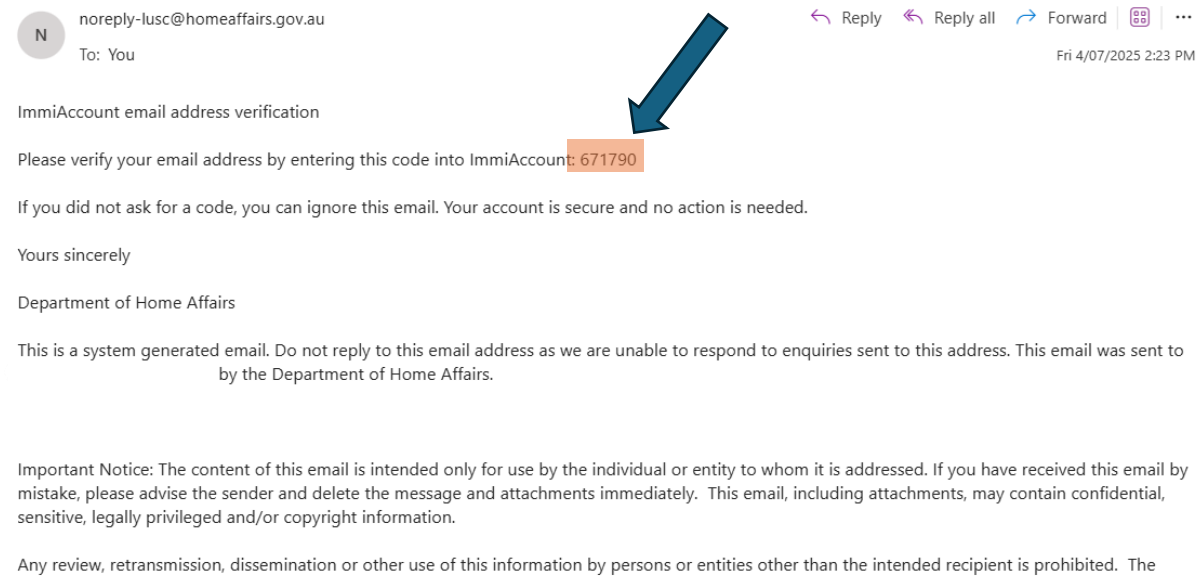
You will see to a screen asking for your email address. **Fill in with your email address.**

Click on 'Send verification code'.

This factsheet is legal information, not legal advice. You should always get personalised advice from a lawyer or registered migration before applying for a visa or doing anything that might change your immigration status.
Current on 28 July 2025

Step 2 Verify your email address

Home Affairs will send you an email like this with a code. Copy the code carefully.



N noreply-lusc@homeaffairs.gov.au

To: You

Reply Reply all Forward

Fri 4/07/2025 2:23 PM

ImmiAccount email address verification

Please verify your email address by entering this code into ImmiAccount: 671790

If you did not ask for a code, you can ignore this email. Your account is secure and no action is needed.

Yours sincerely

Department of Home Affairs

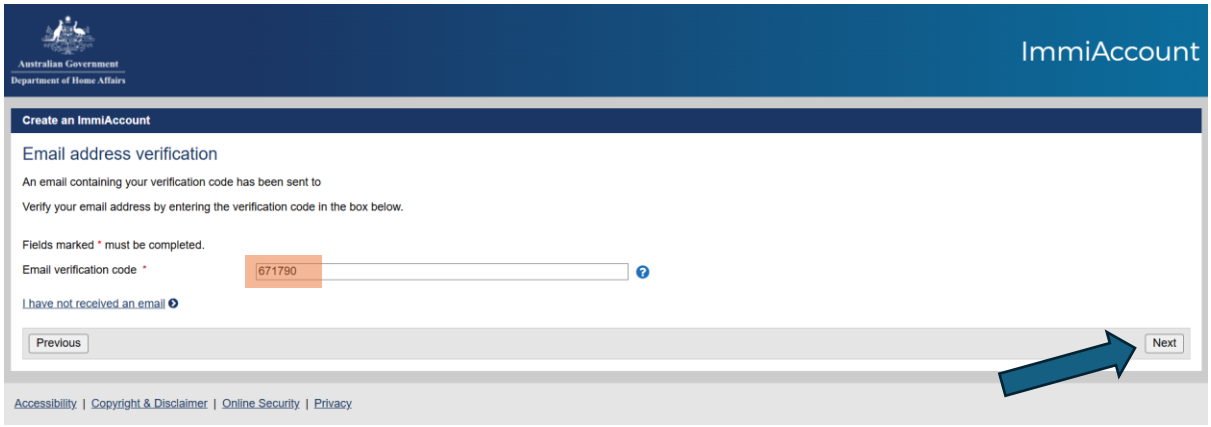
This is a system generated email. Do not reply to this email address as we are unable to respond to enquiries sent to this address. This email was sent to by the Department of Home Affairs.

Important Notice: The content of this email is intended only for use by the individual or entity to whom it is addressed. If you have received this email by mistake, please advise the sender and delete the message and attachments immediately. This email, including attachments, may contain confidential, sensitive, legally privileged and/or copyright information.

Any review, retransmission, dissemination or other use of this information by persons or entities other than the intended recipient is prohibited. The Department of Home Affairs, the ABF and the National Emergency Management Agency respect your privacy and have obligations under the Privacy Act 1988.

Unsolicited commercial emails MUST NOT be sent to the originator of this email.

Enter the code in the box in your ImmiAccount.



Australian Government
Department of Home Affairs

ImmiAccount

Create an ImmiAccount

Email address verification

An email containing your verification code has been sent to

Verify your email address by entering the verification code in the box below.

Fields marked * must be completed.

Email verification code * 671790

I have not received an email

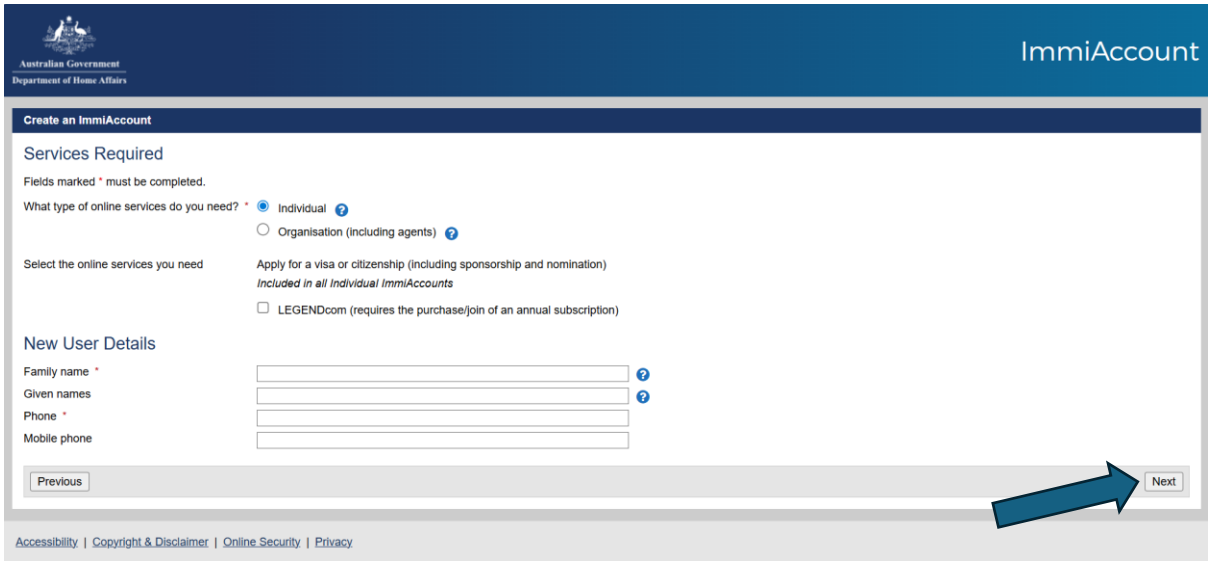
Previous Next

Accessibility | Copyright & Disclaimer | Online Security | Privacy

Click Next.

Step 3 Fill in your details

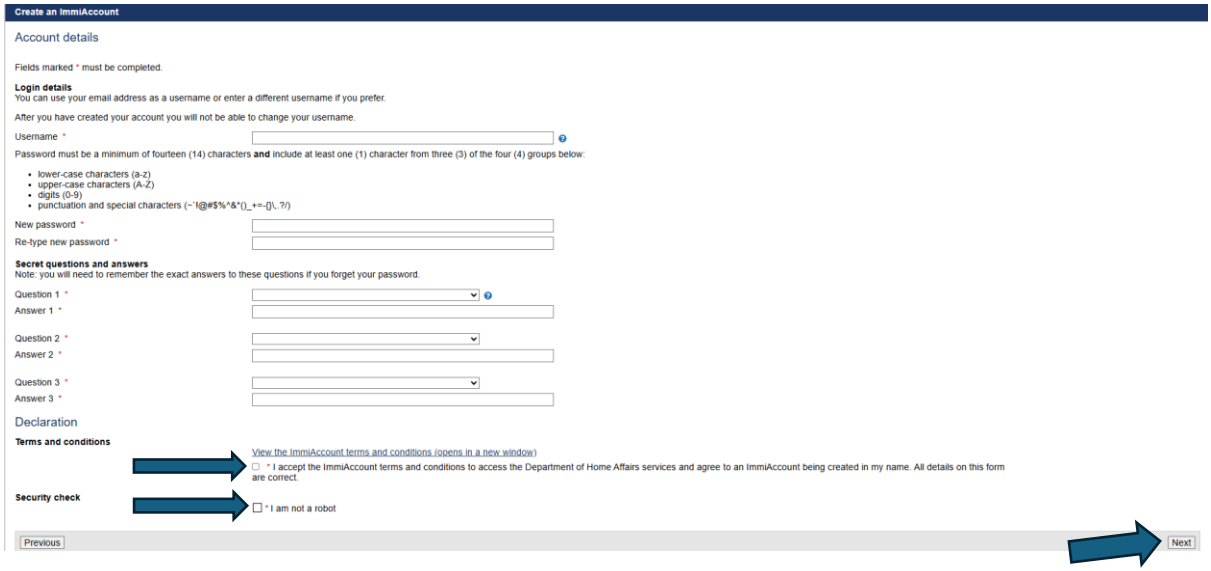
You will see this screen.



Fill in your details.
Click Next.

Step 4 Set up your password and security questions

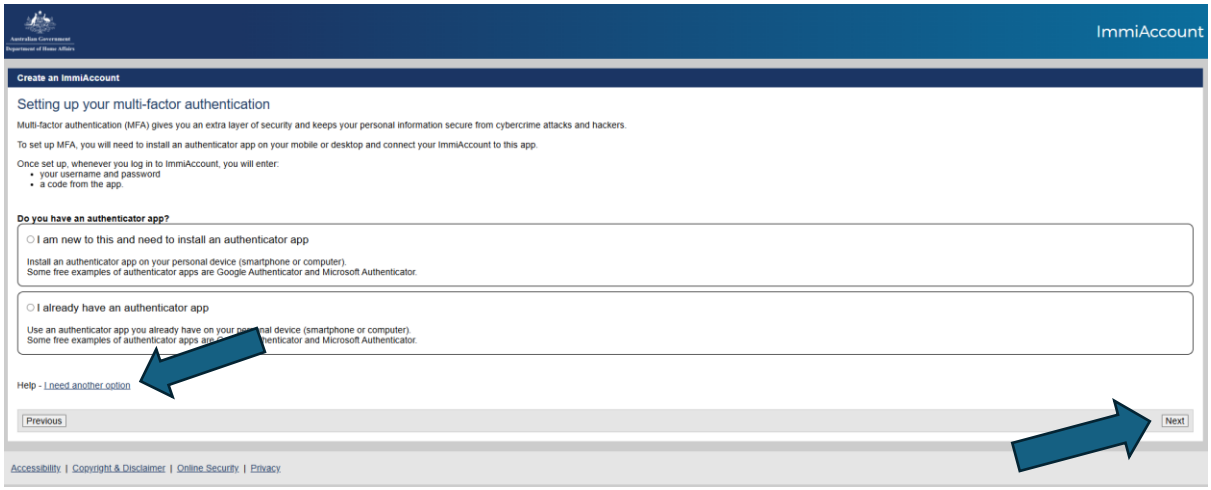
You will now see this screen.



Set your preferred password, username, and security questions. **Then tick the two checkboxes at the bottom of the screen.**
Click Next.

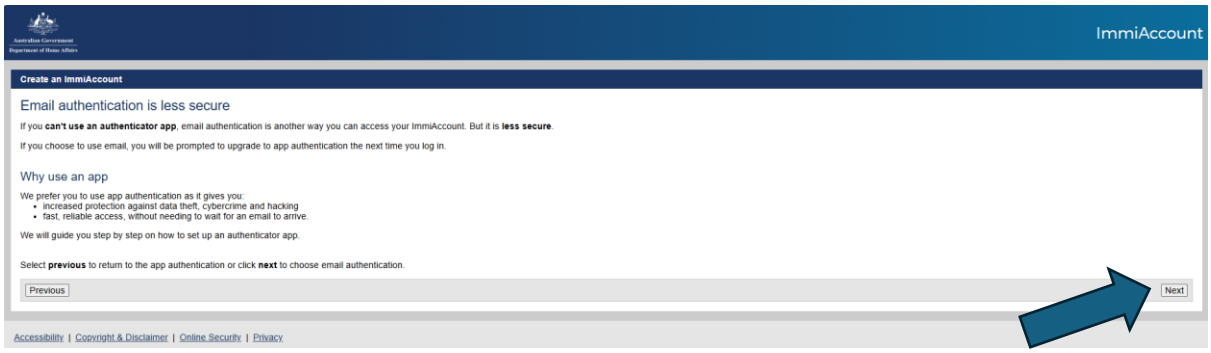
Step 5 Set up Multi-factor Identification (MFA)

You will now see this screen.

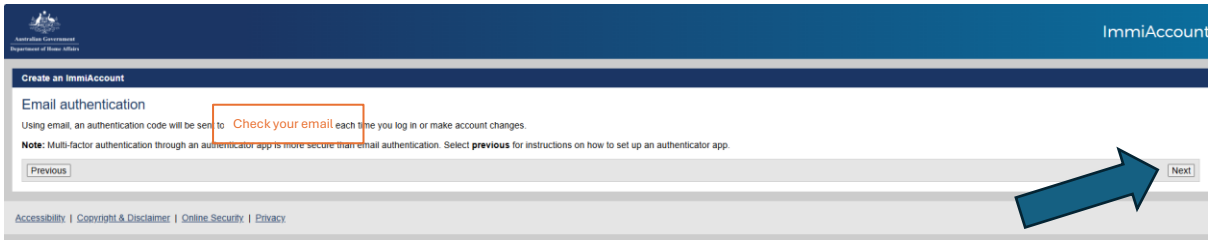


Go to the bottom of the page and click on 'I need another option'.

Click Next.



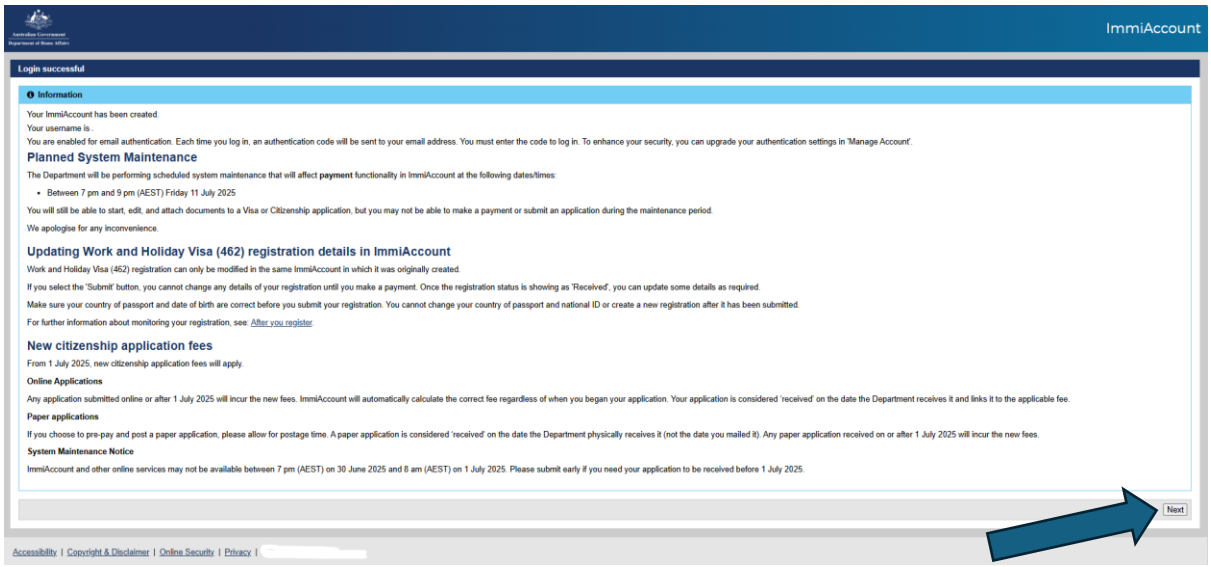
Click Next.



Check your email address is correct.

Click Next.

You will now see this screen.



Click Next.

You will see this screen showing a list of applications you have lodged through the Account.

You can import applications you have lodged other ways.