



KEY MESSAGES FOR COMMUNITY LEADERS, STAKEHOLDERS AND OTHERS

Please see our key messages for boat arriving refugees and asylum seekers here: <https://www.rails.org.au/education/tpv-shev-conversion>

We would be very grateful if you would refer clients to us who are in the following circumstances:

- Their current SHEV expires in the next three months,
- They have a physical illness, disability or condition that interferes with their ability to work or to go about their daily life,
- They have a mental illness, disability or condition that interferes with their ability to function,
- They are homeless or at risk of homelessness,
- They are experiencing family violence or have recently left a violent relationship,
- They are aged under 18 or over 60 and are not part of a family group here in Australia,
- They (or someone in their family here in Queensland) are expecting a new baby, or
- They have a child overseas who is aged between 17 and 23.

You can do this by completing our referral form here: 'TPV/SHEV Conversion referral form' <https://www.rails.org.au/our-legal-services/referral-forms>.

Alternatively, clients in these circumstances can contact us directly.

Email: pr@rails.org.au (preferred)

Phone: 07 3846 9333

If you are a community leader and would like to talk to RAILS about the recent government announcement or would like to attend RAILS stakeholder meetings, please contact our Education Coordinator Robert Lachowicz on education@rails.org.au

If you are a stakeholder and would like to attend RAILS stakeholder meetings, please contact Erin Allen on erin.allen@rails.org.au.

If you would like to volunteer with us, please apply through our website <https://www.rails.org.au/get-involved/volunteer>. If you would like to help in another way, please contact Erin Allen on erin.allen@rails.org.au.

If you would like to donate to support boat arriving refugees and asylum seekers at this critical time, you can do so here <https://www.rails.org.au/donate/make-a-donation>. All donations are gratefully received. If you wish to discuss your donation, please contact Cristina from our leadership team on cristina.prieto@rails.org.au.

Unfortunately, we don't have the resources to respond to media enquiries at this time.