

TERMS AND CONDITIONS



Thank you for choosing to make a donation to Refugee and Immigration Legal Service. Your support will help change the lives of some of the most vulnerable people in our community. In donating to Refugee and Immigration Legal Service (RAILS) you are agreeing to:

Refund Policy

Due to the nature of charity donations, refunds are given at the discretion of our management. Donations will only be refunded if genuinely made in error. Please make sure that the amount you enter is the amount you wish to give.

In the event of an incorrect amount being entered, or if the donation is made accidentally or there is an extremely unusual circumstance, please contact us in writing. We will review the request and respond within five working days.

If a donation is refunded, the associated tax receipt is no longer truthful so it should be shredded.

Privacy Policy

RAILS respects the privacy of all individuals, companies and community organisations who donate money and/or goods in support of our work. Personal information gathered through donations is entered into a secured database for receipting and communications purposes. We will collect, use and disclose personal information in accordance to our privacy policy.

Purpose of your donation

RAILS will always aim to honor the agreed purpose of a donation, if any. However, we have ultimate unconditional discretion to redirect the donation.

Declining a donation

RAILS has ultimate discretion to decline a donation.

Please direct all enquiries to admin@rails.org.au