



RAILS

Refugee and Immigration
Legal Service

All the information that you give RAILS is confidential and RAILS will not share it with anyone without your consent unless permitted or required by law.

Please complete all pages of this form and email it to admin@rails.org.au with:

- Copy of passport or immi card
- Visa grant notice, if applicable
- Emails or letters from the Department of Home Affairs or the Administrative Appeals Tribunal, if applicable
- Any other information you would like us to review

It is very important that you send us the documents above, if you have them. They help us understand if you need urgent assistance from RAILS and what RAILS can do to assist.

| PERSONAL DETAILS | |
|------------------|---|
| First name: | Surname: |
| Date of birth: | Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Intersex/Intermediate <input type="checkbox"/> Transgender male <input type="checkbox"/> Transgender female <input type="checkbox"/> Other: _____ |

| CONTACT DETAILS | |
|---|----------------|
| Telephone: | Email address: |
| Residential address: | Post code: |
| Homelessness status: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> At risk <input type="checkbox"/> Unknown | |

Is there times at which we should not call you because it is unsafe for you? For example, in relation to domestic violence. Please let us know:

Between Monday and Friday from 9am to 5pm, **is there a time at which it is not convenient for you to answer the telephone?** For example, if you are at work or have care responsibilities. **We will try** to contact you outside of these times, but we cannot guarantee that we will be able to do so.

| IMMIGRATION STATUS | |
|--------------------|-------------------------------|
| Country of birth: | Date of arrival in Australia: |
| Current visa type: | Visa expiry date: |

| LANGUAGE | |
|---|--|
| Language spoken at home: | Do you need an English interpreter? <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Spoken English: <input type="checkbox"/> Very Well <input type="checkbox"/> Well <input type="checkbox"/> Not Well <input type="checkbox"/> Not at all | |
| Written English: <input type="checkbox"/> Very Well <input type="checkbox"/> Well <input type="checkbox"/> Not Well <input type="checkbox"/> Not at all | |

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| Do you have a disability? <input type="checkbox"/> No <input type="checkbox"/> Yes: _____ |
| Do you identify as? <input type="checkbox"/> Aboriginal Australian <input type="checkbox"/> Torres Strait Islander <input type="checkbox"/> Both <input type="checkbox"/> None |

WHAT ASSISTANCE DO YOU REQUEST FROM RAILS?

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OTHER PEOPLE INVOLVED

List any other people related to your enquiry. This can include:

- People who have committed domestic violence against you
- Any person with an opposing or adverse interest in your enquiry
- Your dependent children
- People you want to propose or sponsor to come to Australia
- People included in your visa application.

| Full name | Date of birth | Relationship to you |
|-----------|---------------|---------------------|
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INCOME DETAILS - Some of our services are means tested. We need to ask you about your finances to decide if we can assist you.

Is Centrelink your main income source? Yes No

Do you live with your partner? Yes No

Do you work? Yes No

Does your partner work? Yes No

Do you and your partner have any dependents? No 1 2 3 4 5 or more

What is your household's maximum weekly income (before tax)?

- | | | | |
|---|---------------------------------|---------------------------------|---|
| <input type="checkbox"/> No income | <input type="checkbox"/> \$1200 | <input type="checkbox"/> \$1550 | <input type="checkbox"/> \$2010 |
| <input type="checkbox"/> Less than \$1040 | <input type="checkbox"/> \$1355 | <input type="checkbox"/> \$1610 | <input type="checkbox"/> \$2070 |
| <input type="checkbox"/> \$1040 | <input type="checkbox"/> \$1410 | <input type="checkbox"/> \$1810 | <input type="checkbox"/> \$2200 |
| <input type="checkbox"/> \$1180 | <input type="checkbox"/> \$1515 | <input type="checkbox"/> \$1880 | <input type="checkbox"/> More than \$2200 |

Is there anything else that you would like to add about your financial situation? For example, about having medical expenses or other financial obligations.

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