

## COVID-19 INFORMATION

Given the prevalence of news regarding the COVID-19 virus, we wanted to confirm that we are still **welcoming visitors** to RAILS and to our external clinics.

Prior to coming to RAILS or to an external clinic, **please phone us:**

- If you have been in, or transited through, mainland **China, Iran, South Korea** or **Italy**
- If you have been in close **contact** with someone who already has **novel coronavirus**
- If you are experiencing these **symptoms:**
  - fever
  - a cough
  - sore throat
  - fatigue
  - shortness of breath

Our telephone number is (07) 3846 9300.

**If you have been overseas in the last 14 days and are feeling unwell, see a doctor.**

We encourage you to become familiar with the World Health Organization's suggested **safety precautions** which include:

- Washing your hands for 20 seconds and using alcohol-based hand sanitizer.
- When coughing and sneezing, cover your mouth and nose with flexed elbow or tissue and discard tissue immediately into a closed bin.
- Avoid touching your eyes, nose and mouth with unwashed hands.

We will have **hand sanitiser** available and strongly encourage all attendees to wash their hands well throughout the day.

For more information, you can watch [this informative video](#) about the myths surrounding coronavirus. Further information about COVID-19 can also be found [here](#).

It has been highly recommended that we encourage our attendees to institute a 'No Handshake' policy. The Auslan sign for 'hello' (<https://www.youtube.com/watch?v=ChkMFSnt9u4>) and elbow touches are friendly and safe alternatives. The health and safety of us all is a shared responsibility that we will support as much as we can.

Thank you!