

STRATEGIC PLAN 2019-2021

VISION

Making justice accessible to a diverse community

MISSION

Provide a holistic and sustainable legal service in Queensland for vulnerable refugees and migrants through legal assistance, education and advocacy

VALUES

Access to justice

Client-centred

Ethical practice

Diversity

Independence

ADVICE & CASEWORK

Our goal is to provide a community based legal service that meets the needs of refugees and migrants.

Deliver all legal services consistent with our professional standards and funding obligations

Continue seeking opportunities to expand the service to better meet the needs of clients

POLICY & LAW REFORM

Our goal is to promote a humanitarian approach in the formulation and administration of law, policy and procedures as they affect refugees and migrants

Reform agenda to be informed by the experiences of our clients and other stakeholders

Strengthen critical analysis and understanding of refugee and migration law

Be Thought Leaders or Demonstrate leadership in refugee and migration law through participation and collaboration in national networks

EDUCATION

Our goal is to improve the capacity of the community to promote and deliver greater access to justice for refugees and migrants

Increase the knowledge and capacity of service providers about laws and policies as they affect refugees and migrants

Build community awareness about the law to enable refugees and migrants to access justice

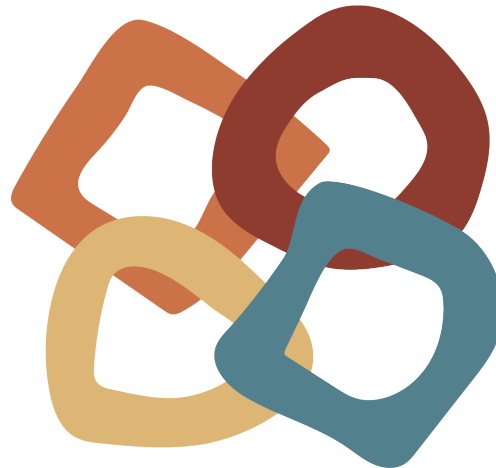
ORGANISATIONAL SUSTAINABILITY & DEVELOPMENT

We aim to provide an innovative, quality and cost effective legal service

Effective and efficient management of the organisation

Develop business capability and strengthen the sustainability of the organisation

Identify and obtain additional revenue for service maintenance and diversification options



RAILS

Refugee and Immigration
Legal Service