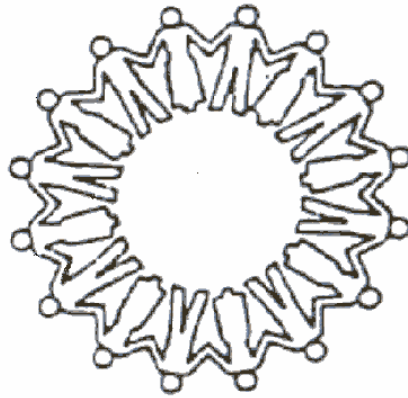


## OUR AIMS

The Refugee and Immigration Legal Service aims to assist members of the community, particularly from diverse cultural backgrounds by:

- Providing information about immigration & refugee law.
- Advocating in Courts, Tribunals and with the Department of Immigration regarding immigration and refugee laws.
- Providing legal education to the community.
- Raising awareness about the difficulties faced by people from diverse cultural backgrounds in dealing with the legal system.
- Participating in law reform and policy development.



## IMMIGRATION INFORMATION ON THE WEB

[www.rails.org.au](http://www.rails.org.au)

**Includes information in  
English, Arabic, Dari,  
Tagalog and Chinese**

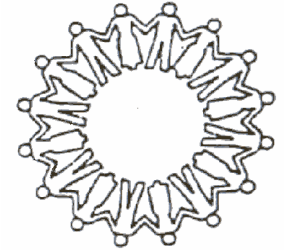
**Refugee**

**and**

**Immigration**

**Legal**

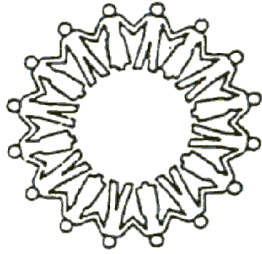
**Service**



## REGIONAL IMMIGRATION LEGAL ADVICE

**Boundary Chambers**  
1/170 Boundary Street  
PO BOX 5143  
**West End QLD 4101**  
**Telephone: 07 38463189**  
**Fax: 07 3844 3073**

**TELEPHONE ADVICE SESSIONS  
ARE AVAILABLE FOR REGIONAL  
CLIENTS  
MONDAY AND FRIDAY  
2pm – 4pm  
Ph: 07 3846 3189**



**WE CAN PROVIDE  
IMMIGRATION ADVICE BY  
PHONE TO PEOPLE IN  
REGIONAL QUEENSLAND  
ABOUT:**

- **domestic violence and immigration issues.**
- **refugee and humanitarian visas.**
- **family migration.**
- **breach of visa conditions and immigration offences.**
- **issues affecting unlawful non citizens.**
- **bridging visas.**
- **review of refugee and migration decisions.**

**IMMIGRATION LEGAL ADVICE**

PHONE ADVICE  
MONDAY AND FRIDAY  
2pm – 4pm.



Initial advice about your immigration matter will be provided. This DOES NOT mean the Service is able to take your case on or act as your lawyer or migration agent.

**BE AWARE THAT VERY  
SHORT TIME LIMITS MAY  
APPLY**

Strict time limits often apply to visa applications and reviews of decisions, for example by the Refugee and Migration Review Tribunals. These can be very short. Where you could be affected by a time limitation you should contact RAILS by telephone and advise that the matter is urgent.

**GENERAL LAW INQUIRIES**

Please note that we cannot provide telephone advice about areas of law other than migration law.

For general law inquiries contact either your local Legal Aid Office or Community Legal Centre.

**LEGAL AID**

[www.legalaid.qld.gov.au](http://www.legalaid.qld.gov.au)

Information and Advice Line  
PH: 1300 65 11 88

Legal Aid can also provide you with contact details for your local Community Legal Centre

